

# communiqué

AUTUMN ISSUE | Newsletter | April 2017



## MRA CHARITY IN PROFILE

Soldier On

## DHOAS HOME LOAN OFFER

Treat yourself

## MILITARY REWARDS ACCOUNT

Upcoming changes

## DCO DAYS & ADFAR

Sponsoring the Defence  
Community



Australian  
Military Bank

DATE

7 MARCH 2017

PAY WHITE RIBBON AUSTRALIA

THE SUM OF TEN THOUSAND DOLLARS

\$ 10 000 00

AUSTRALIAN MILITARY BANK LTD

NOT  
NEGOTIABLE

60113500 0827 170 50922 47950



## Welcome to the April issue of Communiqué

“ANZAC Day is almost upon us and marks the first major military action fought by Australian and New Zealand forces during WWI.”

This is a day we gather together to commemorate those who have served and sacrificed their lives in all wars, conflicts and peacekeeping operations and in the spirit of ANZAC we encourage you to reflect on their courage and sacrifice at this time.

Our previous DHOAS offering whereby members had the opportunity to go on a holiday after switching or taking out a new DHOAS home loan with us, was such a success. It was great to see members share their holiday pictures and recognising the amazing efforts of our staff; and we encourage all members to ensure they take avail of their travel voucher offer and enjoy a much deserved break. Look out for our next DHOAS offering in this newsletter.

I'd like to extend a thank you from myself and on behalf of the Australian Military Bank to all who have donated to our four charity partners (Legacy, Mates4Mates, RSL Defence Care & Soldier On).

The Military Rewards Account offers a great chance to give back to the defence community by donating your spare change and with the account being just over one year old; we've generously donated over \$45,000 to these charities.

Finally, we were proud to once again sponsor the Australian Defence Force Australian Rules (ADFAR) tournament in March. We aim to support ADFAR's goals of encouraging and promoting the sport of Aussie Rules amongst ADF members, as well as expand competitions at a national level. We wish the ADF All Stars all the best in their upcoming ANZAC day challenge.

On behalf of the board, I'd like to thank you all again for your ongoing support with Australian Military Bank.

**RADM C. W. THOMAS AM, CSC, RANR**  
Chairman

# Treat yourself with our DHOAS Home Loan

Take out a DHOAS Loan with Home & Contents Insurance through us and receive a \$1,000 gift card\*

\*Min. loan \$250,000. Apply by 30 June 2017 and settle by 30 Sept 2017. T&Cs apply.

**DHOAS Home Loan** + **Home & Contents Insurance** = **\$1,000** Visa Gift Card



**Australian Military Bank**

[australianmilitarybank.com.au](http://australianmilitarybank.com.au)

▶ Apply in branch, online or call **1800 739 347** today.

\*To receive a \$1,000 Visa gift card, members must apply and be eligible for a Defence Home Ownership Assistance Scheme (DHOAS) Home Loan with minimum new loan borrowings of \$250,000 and settle by 30 September 2017, while also purchasing an accompanying Home and Contents insurance policy through Australian Military Bank between 13 March 2017 and 30 June 2017. Australian Military Bank reserves the right to vary, cancel or extend this offer at any time. DHOAS Home Loan terms, conditions, fees, interest, charges and lending criteria apply and are available at the time of application. Offer Terms and Conditions apply and are available in full at [australianmilitarybank.com.au/dhoas](http://australianmilitarybank.com.au/dhoas). Australian Military Bank Ltd ABN 48 087 649 741 AFSL and Australian credit licence number 237 988.





# Military Rewards Charity in Profile: Soldier On

Our charity partner, Soldier On, is a not-for-profit veteran organisation delivering a range of services to veterans who have served in the Defence Force since 1990 and their families.

Soldier On was established by John Bale, Cavin Wilson and Dr Danielle Clout in 2012 following the death of John's close friend, Lieutenant Michael Fussell in Afghanistan in 2008. Together, they identified that there was a need for support for veterans and their families injured both physically and psychologically in incidents similar to Michael's.

In its first year, Soldier On assisted 200 veterans. In 2015, Soldier On assisted 500 veterans a month. Since 1990, over 290,000 men and women have served our country in the Australian Defence Force. But this service to our country can take a toll and some veterans struggle to readjust to a normal life.

That's where Soldier On comes in.

Soldier On's Veteran and Family Support Program provides veterans and families with mental health support, employment and education support and reintegration support. These vital services help veterans and their families overcome any impacts from their service and build successful futures.

How can you help give back to the Defence community?

Visit our website at [australianmilitarybank.com.au](http://australianmilitarybank.com.au) to find out more about our Military Rewards Account.

Keep an eye out for our next issue where we profile another charity partner.

# THANK YOU!

We'd like to give a huge, big thank you. To date, we've matched your loose change and donated

# OVER \$45,000

to our charity partners since inception of the Military Rewards Account!

Australian Military Bank values your ongoing contribution of donating your spare change and giving back to the defence force.

## Important changes to your Military Rewards Account!

The Military Rewards Account is designed to reward you and the Defence community. It features:

- Free rediATM withdrawals
- No annual fee
- No monthly service fee (when you deposit the minimum required amount)
- No minimum balance to get started
- Visa Debit Card access including your choice of card design
- 24 hour access via internet banking, phone banking and mobile banking

As of the **1st of May**, there will be important changes to your Military Rewards Account regarding your 2% cash back on Visa payWave purchases, Cashback cap and minimum deposit amount required.

The changes are as follows:

|                      | EXISTING   | NEW - EFFECTIVE 1ST MAY 2017    |
|----------------------|------------|---------------------------------|
| CASH BACK            | 2% rebate  | 1% rebate                       |
| CASH BACK CAP        | \$0        | \$25                            |
| MONTHLY DEPOSIT      | \$1500     | \$2000 saving you \$4 per month |
| CENTS GIVING PROGRAM | No changes |                                 |

Members who want to know more about these changes and what it means for them are encouraged to contact us on 1300 13 23 28 or visit [www.australianmilitarybank.com.au/everyday-accounts](http://www.australianmilitarybank.com.au/everyday-accounts)



# Supporting the Defence Community

Australian Military Bank supported DCO days across Australia throughout January to early March. Our aim is to welcome new Defence members and their families while providing information on our products and services.

This year we held numerous guessing competitions – each offering a \$200 gift voucher to the winners! With quite a large turn-out at each DCO event we would like to extend our thanks to all those that entered, assisted with organising the event and others who visited our stand.



Personal Banker Shiann Mythen, Area Manager Carol Emery, Member Services Officer Kirsty Cleland and Lending Specialist Tania Strutynski at DCO Townsville.



Area Manager Kimberley Holgate congratulating our guessing competition winner, Michael at DCO Wagga.



Lending Specialist Anne-Marie Steves and Member Service Officer Nikki Vaughan at DCO Albatross.

# ADFAR

**The Australian Defence Force Australian Rules (ADFAR) Association encourages and promotes the sport of Aussie Rules among ADF members and provides the opportunity for service men and women to participate at all competition levels.**

Australian Military Bank has been a major corporate sponsor for ADFAR since 2001.

We are very excited to be premier partner for the National Carnival and men's team and would like to wish all players the best of luck in their matches!



The 2017 men's teams Army and RAAF kicks off the first game for the National Carnival.

## Give us your feedback! Member Insights survey is heading your way...

### How can we improve your banking experience with us?

Compliments or suggestions – we're here to help you!

Australian Military Bank is dedicated to getting to know our members better each day, so we'd like to give you the opportunity to have your say on the products and services provided to you.

Over the next few months, you should be expecting a quick survey where you have the chance to let us know what is or isn't working for you as a member of Australian Military Bank.

If you can't wait for this survey, here are a few more ways you can leave us feedback or stay up to date with our products and service offerings:



Facebook



Twitter



Instagram



ProductReview.com.au



In branch



1300 13 23 28



info@australianmilitarybank.com.au



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service@australianmilitarybank.com.au  
australianmilitarybank.com.au

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