



100% Mortgage Offset Account

Effective Date: 10 February 2024

Issuer: Australian Military Bank Ltd ABN 48 087 649 741, Australian Financial Services Licence and Australian Credit Licence Number 237 988

What is a Target Market Determination?

The purpose of this Target Market Determination (TMD) is to describe:

- Who this product is designed for;
- How it is distributed;
- When this document will be reviewed; and
- What information is required to be provided to help maintain the accuracy of this document.

Why do we have TMDs?

We are required to have TMDs, and to comply, with other responsibilities under the Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019. This ensures that our customers will obtain appropriate financial products and are at the centre of how we design and distribute our products.

This TMD is not a Product Disclosure Statement (PDS) and is not a summary of the product terms and conditions. Any advice provided in this document is general advice only. It has been prepared without considering any person's particular objectives, financial situations or needs. More information about this product is contained in the relevant PDS, Terms & Conditions, Schedule of Fees and Charges, and other applicable disclosure documents.

Target Market

Customers who are looking to reduce the interest payable on an eligible linked home loan by offsetting, up to 100%, the balance in the offset account against the balance of the home loan, while also having full access to funds in the offset account.

Product Key Attributes

The table below matches the Product Attributes to the Objectives and Needs of the Target Market for this product.

Objectives and Needs	Product Attributes
Require an offset facility to reduce the amount of interest payable on an eligible linked home loan	<ul style="list-style-type: none">▪ Funds in this account reduce the eligible linked home loan balance on which interest is charged on.
Require a transaction account for everyday use	<ul style="list-style-type: none">▪ This account is designed for those who require a transaction account with the ability to deposit and withdraw funds and make or receive payments.▪ No minimum balance or deposit amount required.
Seeking flexibility in the way funds can be accessed	<ul style="list-style-type: none">▪ Access to funds via branch, online, mobile, ATM, EFTPOS, Bank@Post, direct credit, direct debit, periodical payments, pay anyone, BPAY®, PayID and PayTo.



Eligibility

Who is this product designed for	Who this product is Not designed for
This product is designed for personal customers who are: <ul style="list-style-type: none">✓ aged 18 years or over;✓ hold an eligible home loan product; and✓ is an Australian citizen or permanent resident and/or a New Zealand citizen who permanently live and work in Australia.	This product is not designed for customers who are: <ul style="list-style-type: none">× non home loan borrowers (or those with non eligible home loans);× looking for a product that earns high rates of interest;× business customers;× under 18 years of age; or× seeking an overdraft facility.

Distribution Conditions

The table below outlines the distribution channels where the product can be sold and sets out the conditions that apply to each channel.

Distribution Channel	Conditions that make product distribution through the channel appropriate
Assisted channels (e.g. in branch, over the phone, with a relationship manager or mobile banker)	Our people who distribute this product: <ul style="list-style-type: none">▪ are trained on product features, rates / fees, benefits, associated target markets and regulatory obligations;▪ have access to product materials and tools;▪ follow a process to review application eligibility.

Reviewing this document

We will review this TMD every two years, and where an event or circumstance occurs that may suggest that the TMD is no longer appropriate ('Review Triggers'), as follows:

Information Type	Description
Customer outcomes	<ul style="list-style-type: none">▪ High numbers of account closure.▪ High number of accounts that have no transaction activity.
Complaints	<ul style="list-style-type: none">▪ Trends in feedback or complaints received from customers who use this product.
Changes to the Product	<ul style="list-style-type: none">▪ Material changes are made to the product, rates and/or fees.▪ Significant changes are required to product terms and conditions.▪ Changes to the way the product is distributed.
Incident data	<ul style="list-style-type: none">▪ A material incident, or a number of significant incidents, that relate to the design or distribution of the product that identify potential, or actual, breaches of our legal or regulatory obligations.
Significant dealings	<ul style="list-style-type: none">▪ Any significant dealing to customers who are outside of the Target Market.
Notification from ASIC	<ul style="list-style-type: none">▪ ASIC issuing a product intervention power order requiring us to immediately cease issuing or distributing this product.



Reporting Requirements

Australian Military Bank will collate and report internally on the following:

Information Type	Time Frame
Product related complaints and feedback	Quarterly
If there is a significant dealing with the product which is inconsistent with the TMD based on: <ul style="list-style-type: none">▪ Proportion of customers not in the target market.▪ Actual or potential harm to customers, including amount of loss.▪ Nature and extent of inconsistency of distribution to the target market determination.	Within 10 business days of becoming aware of such dealing.

Questions?

If you have any questions about our products or this TMD, please contact us on 1300 13 23 28 or email us at service@australianmilitarybank.com.au.